



# *Maestro Series*

25 Year Residential Product Warranty

5 Year Commercial Product Warranty

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## **Warranty Information**

This Limited Warranty is limited to Opus Floors Canada Corp.  
Opus Floors Canada, or any of its affiliates hereafter known as  
Opus Floors for purposes of this document.



## I

- Opus Floors Maestro Series WPC Flooring is warranted against wear through or lack of finish adhesion for a period of 25 years from the original date of purchase when used under normal conditions in a dry, indoor, residential setting. This Product is not recommended to be used in homes with temperatures of 41F or less. In commercial settings the products will be covered for 5 years from the original date of purchase.

## II

- The surface wear must be readily visible from a distance of 6 feet, measuring at least 1 square inch. Wear-through at the edges of Opus Maestro Series WPC is excluded from the warranty.
- Opus Maestro Series WPC must be installed following the recommended installation instructions and with accessories, which have been approved by manufacturer.
- All Opus Maestro Series WPC planks must be inspected for possible, recognizable defects before and during the installation as any right to claim under warranty becomes invalid after planks with visible defects have been installed.

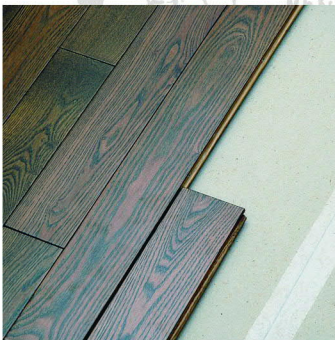
## III

- This warranty applies only to the original purchaser of Opus Maestro Series WPC and is not transferable. Warranty claims can only be accepted if the goods were delivered by the dealer in the original packaging. The warranty does not apply if Opus Maestro Series WPC has not been cleaned, maintained or cared for in a reasonable manner. This manufacturer warranty does not cover: surface wear or damage caused by abusive conditions; misuse of the product; freight damage; modification, alteration, repair or service of the product by



anyone other than the authorized manufacturer representative; accidents as such, but not limited to, damage caused by scratching, severe impact, cutting, negligence, fire, flooding. This warranty is of diminishing value: it takes account of value resulting from use.

## IV



- In the event of a claim meeting the conditions of Opus Floors' 25 year limited residential warranty. Opus Floors will provide the dealer with materials free of charge to replace or repair the defective flooring system panels. This will only include Opus preapproved labor costs. If the product for which a claim is made is no longer available; the customer shall be able to choose from Opus Floors current product range of equal value. Opus Floors warranties repaired or replaced products for the remainder of the original warranty period only.
- The above are the consumer's sole and exclusive remedies for claims under this warranty. Opus Floors reserves the right to inspect the installed flooring system panels and remove samples if needed for analysis.
- In the event of a claim under the conditions of Opus Floors' limited residential warranty. Opus Floors will provide the customer with 100% of the materials free of charge to replace the damaged boards until the point that 20% of the initial warranty time has elapsed. After 20% of the warranty period has elapsed, the balance of the amount paid or material provided by the warranty will be prorated to cover whatever period of time is left, for example if 50% of the warranty period has expired the customer will receive a credit for the last 50% of the material for the remaining time of the warranty. To make a claim under this warranty contact your Opus Floors dealer within 30 days following the date of discovering or detection of wear-through, fade or straining. An original proof of purchase (including the date of purchase)



An original proof of purchase (including the date of purchase) must be presented when requesting warranty service.

V

- This warranty, dated 04/05/2012, supersedes all manufacturer warranty's previously issued. Warranty Disclaimer - this limited warranty is in lieu of all other warranties, both express and implied.

**OPUS FLOORS DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

- Opus Floors shall not be liable for any special, indirect, incidental or consequential. Any damage that occurs during shipping is the responsibility of the shipping company. Some provinces/states do not allow the exclusion or limitation of incidental or consequential damages, or have limitations on how long an implied warranty lasts, so this exclusion or limitation may not apply to you. The applicable warranty gives you specific legal rights and you may have other rights that vary from province/state to province/state.
- The foregoing warranty constitutes the entire agreement of Opus Floors with respect to the subject matter hereof and supersedes all prior or contemporaneous agreements and communications regarding such subject matters, whether oral or written. No modification, amendment, waiver or discharge of this warranty or any of its items shall bind Opus Floors unless in writing and signed by a duly authorized representative of Opus Floors.